

Fuchsia Tours

Terms & Conditions

Bookings

1. Bookings may be made either by messaging on the web site, by telephone to the number on the web site or by email.
2. Bookings can be exactly as described on the site or bespoke to customer requirements.
3. Arrangements and charges will be confirmed by email.
4. Changes to dates, times and numbers of clients of confirmed tours will be subject to the Fuchsia Tours Cancellation Policy (below).
5. There are no minimum age restrictions provided under 18s are accompanied by a parent, legal guardian or responsible adult.
6. For all tours the parent, legal guardian or responsible adult must take full responsibility for and supervise under 18s at all times.

Payments

1. Prepayments should be made in GBP £ sterling by bank transfer.
2. Payments to cover the cost of vehicle and driver hire should be made at least four weeks before the tour.
3. All public transport costs including heritage transport will be paid by the customer.
4. All entries to heritage sites will be paid by the customer unless otherwise arranged and confirmed by email.
5. All food and drink consumed on the tour are at the expense of the customer unless otherwise arranged and confirmed by email.

Cancellation and tour numbers amendment

1. Refunds for cancelled booked tours will be made on the following basis.
Cancellation received and acknowledged by Fuchsia Tours
 - i. 6 weeks before the booked tour date: total refund
 - ii. 4 weeks before the booked tour date: 75% refund
 - iii. 3 weeks before the booked tour date: 50% refund
 - iv. 2 weeks or less before the booked tour date: no refund
2. Any unadvised reduction in numbers on the date of the tour will not alter the fee for the booked tour already calculated.
3. Refunds made in accordance with Fuchsia Tours Terms and Conditions will be made by GBP £ sterling bank transfer less any charge imposed by the banking system and out of our control.

Clients failing to turn up for Tour

If the client for the booked tour does not arrive at the agreed venue and within one hour after the start time then Fucshia Tours will reserve the right to receive the full cost of the tour.

Substitute guides

Fucshia tours reserve the right to substitute Guides as necessary, the replacement Guide being of equal qualification.